

The management of **FixFirm** is committed to supply fixings and ancillary building site equipment to its customers. To do this may involve design and manufacturing or assembling work and it is the management's decision that all work undertaken by the company shall be done to a high-quality standard.

The directors, management and staff of **FixFirm** support the ethos of their **Quality Management System (ISO 9001: 2015)** and always endeavour to satisfy in full the needs of their customers and all legal requirements.

**FixFirm** uses their **Quality Management System** as a basis for continual improvement by regularly reviewing targets, objectives and key performance indicators, which are all communicated to the staff.

This Quality policy is reviewed annually.

Signed: 

**Craig Haughton**

**Managing Director**

Date: 30/03/24